

# FAQs

What price do your used static caravans start from?

We have a large range of used static caravans starting from just several hundred pounds, these are typically used for storage purposes only, up to large 20 ft wide twin unit lodges with all the luxuries for off-site sale.

Do you sell used static caravans with double glazing and central heating?

Yes, we do have used static caravans with double glazing and central heating, they are extremely popular, prices depend on size and facilities

Do you transport a static caravan in the UK and Export?

Yes, The cost of transport is normally included in the price of the caravan. However long distance prices can be quoted separately. Export prices include all ferry costs, transport permits, wide load escorts etc., and delivery to your site

We are only able to transport caravans purchased from ourselves and are not able to transport others caravans.

Are your caravans Gas safety checked ?

We check all the appliances on the static caravan to ensure they are working correctly, however we are not able to certify them until the unit has been fully sited. When the caravan is connected to the services they must at that point be checked and certified. We have engineers that can offer this service or you can arrange you own. Gas engineers can be located at [www.gassaferegister.co.uk](http://www.gassaferegister.co.uk)

Do you offer a buyback scheme?

Yes, we do offer a buy back facility to our customers. [Visit our buyback page here.](#)

I wish to purchase a static caravan to live in whilst my new home is being built - how can I connect my caravan to the main services?

Most customers prefer Ian James Caravans to supply and deliver the static caravan only and arrange with their builder or contractor to connect services, however, if this is not the case we are happy to assist - call 01278 780 565 and let us know.

What facilities would I have in my static caravan ?

Static caravans have normal domestic 240 volt electricity. An bottled gas supply running the fire, water heater and cooker, And a normal WC and shower as you would expect in your house.

Can I live in the static caravan during the winter ?

Yes you can, although we would recommend the addition of some electric radiators or perhaps purchasing one with Central Heating and Double Glazing

What sort of guarantee do I have?

All our static caravans are checked though our workshop before dispatch, however any faults should be reported within 48 hours of delivery.

What access is required for delivering a static caravan?

There are some things to consider ie. narrow drives and access, overhanging trees etc. However our drivers will do their best to get the caravan as close to where you require it without endangering the caravan or the transporter lorry.

I am unsure if the caravan will fit on our property ?

You can take advantage of our site survey service. Our delivery team will come and visit your property and check the delivery access and the provision of services for you. There is a charge for this service which will be refunded when you purchase a caravan from us.

Will you site and level the static caravan for me ?

We are happy to send along our expert team and fully kitted Land Rover to manouver, site and level the caravan for you. There is a charge for this service.

**For more information or to ask about our current stock [click here to contact us online](#), call us on 01278 780565, or just call into our Highbridge showground which is open Monday to Saturday.**